


QUICK ORDER PLACEMENT GUIDE

- ⌚ In order to be able to place an order you need to have an account with us. In case you are a first time customer, please create an account first.
- ⌚ Once you create and activate your account, log in by filling in your credentials.
- ⌚ Add the required products to your basket and when you are done, click on “My Basket” to check and update the list as necessary before sending it to us.
- ⌚ Fill in your details and any message you wish to send us, select preferred shipping method for quotation, accept the Terms & Conditions and fill in the antispam before sending us your request.
- ⌚ Once your request is received, we will check on product availability and contact you within one working day with our quotation(s) and delivery conditions via email.
- ⌚ Upon receipt of our reply, log in your account, go to “My Basket” and open “My Statements” on the right hand side of the page under the “My History” submenu.
- ⌚ If you wish to proceed with the order, click on  and then on “Pay Now”. Payments are processed via Paypal so ensure you have a Paypal account first.
- ⌚ Goods will be dispatched within 1 working day of receiving cleared payment.

In case of any questions, please feel free to contact us via email at info@zafetta.com